

LIANZA TE WHAKAKITENGA AA KAIMAI WEEKEND SCHOOL 2024

Draft Programme

Saturday		Sunday	
9.00-9.30am	Mihi Whakatau		
9.30-10.00am	Morning tea	9.30-10.00am	Pete Elderkin LIANZA Executive Director
10.0 -10.30am	Nicole Frew <i>Change for Health New Zealand-Te Whatu Ora libraries</i>	10.00-11.00am	Melanie Brebner <i>Freedom to Read workshop</i>
10.30-11.00am	Katherine Bosworth <i>"Books are Back for the Summer"</i>	11.00-11.30am	Brunch/Morning tea
11.0 -11.30am	Jo Cocker <i>Libraries and the Digital Divide</i>	11.30-1.30pm	Changing sectors panel - 1 hour
11.30-12.15pm	Extra talk or networking task	12.30-1.00pm	Wrap up and finish
12.15-1.00pm	Lunch		
1.00-1.30pm	Izzy Zhang <i>How Highland Park Library Uses the WeChat App to Outreach to the Local Chinese Community</i>		
1.30-2.00pm	Daisy Foster <i>The Kaipara Libraries Tutu Collection: Evolving Library Collections in the digital age</i>		
2.00-2.30pm	Katarina Allely and Anne Dickson <i>Building and strengthening connections to enhance library impact on the community</i>		
2.30-3.00pm	Afternoon tea		
3.00-3.30pm	Kay Huia - Hamilton City Libraries <i>Dementia friendly collection</i>		
3.30-4.00pm	Joanna Thomas <i>"What's a community hub anyway? Te Ao Mārama – Tauranga City Libraries journey to a new city library</i>		
4.00-4.30pm	Social networking event		
	Optional networking dinner (set menu)		

Daisy Foster - Kaipara District Libraries

The Kaipara Libraries Tutu Collection: Evolving Library Collections in the digital age

This presentation will cover the inception, development and sustainability of the Kaipara Libraries 'Tutu Collection'. From initial planning and the beginnings of our research, to the functional and popular collection that it is today - eighteen months later. In relation to the theme of change, the Tutu Collection aims to bring technological advancement to our community who are heavily impacted in their daily lives by the shifting world around them. Socio-economic change and the high cost of living means more and more households are developing gaps in their knowledge of new and emerging technologies as they don't have the means to access them. In this presentation, I hope to show the process in detail of creating a "discovery", "tech" or "STEAM" collection and the benefits it has had on our library patrons and the Kaipara Community at large.

Izzy Zhang - Highland Park Library, Auckland Libraries

How Highland Park Library Uses the WeChat App to Outreach to the Local Chinese Community

Community outreach is paramount for public libraries. Located in Auckland suburbs with a strong Chinese community presence, the commitment to outreach and better serve the Chinese community is always a priority for the library. With the reopening of NZ border since the Covid, we witnessed an influx of new migrants, work visa holders, and international students.

Due to long-term restrictions imposed by the Chinese government on certain communication apps (such as Facebook, Instagram, WhatsApp), new arrivals from China are unfamiliar with them. Compounding the issue are their limited English skills, further slowing their adaptation to these communication apps.

To address such an issue, Highland Park Library piloted the trial of using WeChat, a communication app, which is widely used among Chinese community to give targeted patrons a feeling of home away from home. Since this service's launch, we have observed a steady increase in enrollment numbers. Some are using this channel to communicate with library staff for inquiries, event bookings, etc.

In this research presentation, we'd like to share our experiences with the audiences. For example, we will discuss the pros and cons of one-on-one communication versus mass communication, as well as the decision-making process behind these methods. Additionally, we would like to investigate how effectively WeChat serves the local Chinese community, considering factors such as staff time versus outcomes, patrons' user experience, and the potential for alternative apps.

Jo Cocker - Auckland Council

Libraries and the Digital Divide

Libraries of all types have a crucial role in helping people to navigate their way through an increasingly digital world. This presentation will explore the ever evolving role of libraries in not only bridging the digital divide but eradicating it. It will use international and NZ examples to illustrate how libraries can rise to the challenge, through innovative partnerships and building workforce capability to respond to the changing needs of our society.

Katarina Allely and Anne Dickson - Kaipara District Libraries and Te Puna Mātauranga o Aotearoa National Library

Building and strengthening connections to enhance library impact on the community

Kaipara Libraries is partnered in the Dargaville Pūtoi Rito Communities of Readers' project. An element of this project is building a collaborative scaffold between Schools - Public Libraries- Te Puna Mātauranga o Aotearoa National Library of New Zealand. Building plus maintaining genuine connections and relationships has been key to making the project successful. It also highlights the importance of establishing this relationship all over the motu in a BAU setting. The presentation will share insights, discoveries, and successes about how collaboration can benefit all three organisations and enable a united front of support and services to the communities across the nation.

Katherine Bosworth - South Taranaki District Council

"Books are Back for the Summer" - How South Taranaki Libraries evolved their Summer Programme from activity focused due to the community feedback and funding restraints to six years later bringing the books back with a reading-based programme, once again based on community feedback. Discussing the stepping stones of success along with how we as a Library team navigated this change.

Melanie Brebner - Matamata Piako District Council

Freedom to Read workshop

Censorship is the partial or complete suppression of ideas and information. In this workshop, I look at the rationale for censorship in relation to the right to freedom of expression, and the influence of technology, ideology and perceived harm that have driven changes to censorship law throughout its history in New Zealand, specifically as it relates to books. I will review some of the challenges to books, displays and programmes recently experienced by some libraries around the country. Finally, participants will have the opportunity to use the tools in the LIANZA Toolkit - Freedom to Read to work through some challenge scenarios.

Nicole Frew - Health NZ/Te Whatu Ora

Change for Health New Zealand-Te Whatu Ora libraries. What is happening and why.

In July 2022, existing New Zealand health systems merged to become a National Health system. The goal is to deliver equitable health care through a public health system for all New Zealand citizens throughout the country. Each one of the medical libraries, while having the same goal of providing information services to clinicians, nurses, and allied health providers, was not equally resourced or able to provide the same level of service. A position paper presented by a working group of Librarians and Knowledge Workers in the Health Sector in 2021, stated that “there is considerable inequity of access to both knowledge content and services across the sector. This is particularly pronounced in the primary, community care and Māori health sectors”. Since the shift, the library service is evolving to become more integrated with the goal of providing current library resources to all Health New Zealand–Te Whatu Ora staff throughout Aotearoa New Zealand. The desired outcome will be that Health New Zealand libraries will empower staff to provide a high standard of care by providing timely, current and relevant information. Our challenge is to be part of this change and how will we adapt our services to a National Health Library service.

Pete Elderkin - LIANZA Executive Director

LIANZA’s role in supporting library and information services through change

In this presentation from LIANZA Executive Director Pete Elderkin, you will learn how the association has been instrumental in establishing a thriving library and information sector since 1910. From laying the groundwork for our current public library system to establishing the first library certificate in the 1940s. More recently, the establishment of the professional registration scheme, the bi-annual LIANZA conferences, and the regular networks and events have all played a role in supporting skilled and informed professionals able to respond to the many changes affecting the sector.

Pete’s presentation will introduce you to LIANZA, our current priorities and projects, and how you can support the sector's response to change. You will learn about LIANZA’s new resource on a freedom-to-read toolkit, the workforce capability/Te Totara project and our focus on advocating for the value of libraries.